

Lubrizol Has a Community Advisory Panel – You're Invited to Join!

What is a Community Advisory Panel? Since 1993, Lubrizol's Painesville Township facility has been bridging the gap between industry and the community with its Community Advisory Panel (CAP). The panel consists of local residents, educators, clergy, officials, students and company representatives. We meet five times a year to discuss what is happening at the plant and to address community concerns.

As part of Lubrizol's commitment to Responsible Care^{®**}, the CAP helps focus on two-way communication between Lubrizol and our neighbors. Representatives of the community find out what is happening at the plant, and the company representatives get insight into community activities and concerns.

More than twenty-five years later, our group's impact on the community can be seen in Lubrizol's communication with its neighbors. With CAP member feedback we've been able to define what areas to focus on in our communications to the public. Some examples include:

- translating brochures into Spanish.
- conducting tours and Q&A sessions of Lubrizol's site for our local neighbors,
- providing valuable feedback regarding topics and content for community newsletters and this website.
- creating a "What to do when the Sirens Sound" video.

Beyond the CAP's initiatives in emergency preparedness, we are looking at ways to improve communications with the community and to share the information we learn during our regular meetings.

The CAP's willingness to work with Lubrizol has helped the company communicate important information to residents and has raised community awareness.

If you would like additional information or have an interest in joining our community advisory panel or want to be invited to attend one of our meetings, please call Mary Jane Sanders, community specialist, at 440-347-3653, or e-mail PainesvillePlant@lubrizol.com.

** Responsible Care[®] is the chemical manufacturing industry's environmental, health, safety and security performance initiative. Responsible Care has helped American Chemistry Council (ACC) member companies significantly enhance their performance and improve the health and safety of their employees, the communities in which they operate and the environment. Participation in Responsible Care is a condition of membership for America Chemistry Council Members and Responsible Care Partner companies, all of which have made CEO-level commitments to uphold the program elements. The Responsible Care Guiding Principles are at the heart of the Responsible Care commitment—through these principles, members and Partners pledge to improve environmental, health, safety and security (EHS&S) performance for facilities, processes and products throughout the entire operating system. Companies also are committed to open and transparent reporting and undergo mandatory headquarters and facility audits to certify their performance.



CAP Meeting

During a recent CAP meeting, Lubrizol Chief Greg Hollerbach explains to CAP members what the emergency responders are going to be doing during the training exercise they'll be watching.

For more information on our Lubrizol fire department, access the Emergency Response and Preparedness link on the Painesville website (under Safety on the *News* and *Sustainability* pages).



Fire Training Exercise

During a training exercise, community advisory panel members observed Lubrizol firefighters practice advancing hose lines and proper firefighting techniques.